

Helping Marriott bring employee experience to the next level

Benivo helps Marriott to deliver a

45%

Improvement on employee experience.

“

Benivo was incredibly helpful. It was my first time moving countries and I found the tool very useful.

”

Kim, Marriott employee

“

I would recommend Benivo to everyone else.

”

Ricardo, Marriott employee

“

Everything was amazing. Thank you!

”

Adriana, Marriott employee



Marriott International, Inc. is a leading global lodging company with more than 6,700 properties across 130 countries and territories. Along with pursuing excellence, acting with integrity, embracing change, and serving the world, Marriott's founders, J.W. and Alice Marriott, believed in putting people first.

The foundation for Marriott's success depends on its employee wellbeing. Marriott is 100% committed to creating an environment where the associates' emotional, physical and financial needs are placed first.

Marriott decided to take employee wellbeing to the next level and invest in the Welcome Experience. Benivo has worked alongside Marriott to customise a digital solution that has improved Marriott's Employee Experience by 45%.

Reducing pre-move uncertainty

Challenge

Many Marriott employees move for the first time. What most people are thinking is how did others do it.

Solution

Benivo's tool provides insights into how other Marriott associates relocated under the same circumstances. This helps to make the move look a lot less daunting.

“

It is very important for us that our candidates feel confident about their move. Reducing the uncertainty of moving to a new place has definitely helped with that.

”

Jessy Varghese Ittoop, Director of Human Resources, Marriott

Solving cash flow challenges

Challenge

Marriott's associates often move from locations where the cost of living is relatively low in comparison to their new location, resulting in financial stress.

Solution

Benivo's PayLater solution offers an interest-free cash advancement to cover the costs of rent and deposit. The cash is repaid to Benivo directly, making it effortless for Marriott.

“

We had wanted to solve cash-flow issues for our incoming associates for years, but had not been able to move forward as it was a huge hassle to implement.

”

Bobby Roy, Human Resources Coordinator, Marriott

Delivering a consistent experience

Challenge

Marriott operates with high volumes of associates, meaning that consistency is a priority. It is often the associates who demand the most attention who get more assistance.

Solution

Benivo's solution allows companies to provide a consistent experience to their employees by providing an interactive platform, backed by a 7 days-a-week chat and phone support system.

“

Benivo has provided a digital solution to a recurring problem: how do you make sure everyone feels supported and excited about starting when your volume increases.

”

Jessy Varghese Ittoop, Director of Human Resources, Marriott

We help you make all employees welcome

Want to learn more? Get in touch at sales@benivo.com